

Accessibility Statement - Seaton Town Council

Technical Information about this website's accessibility

Seaton Town Council ("the Council") is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 ("the Accessibility Regulations"). We are continually improving the user experience for everyone and applying the relevant accessibility standards.

Measures to support accessibility

The Council takes the following measures to ensure accessibility of the Council website:

- Regular reviews of the website are undertaken

Compliance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. The Council website is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard (detailed below).

Feedback

We welcome your feedback on the accessibility of the Council website. Please let us know if you encounter accessibility barriers on the Council website:

- Phone: 01297 21388
- E-mail via - townclerk@seaton.gov.uk
- Postal address: Marshlands Centre, Harbour Road, Seaton EX12 2LT

We try to respond to feedback within 7 business days.

Compatibility with browsers and assistive technology

The Council website is designed to be compatible with the following assistive technologies:

- Mobile phones
- PC and Mac computers
- All tablet devices
- All known browsers
- Screen readers

Technical specifications

Accessibility of the Council website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used and we cannot guarantee that the site will work fully on older versions of assistive technology

Non-Accessible Content

Despite our best efforts to ensure accessibility of the Council website, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Non-compliance with the accessibility regulations

The content listed below is non-accessible for the following reasons.

- Uploaded images may not have text alternatives because we cannot ensure the quality of contributions.
- Some older PDFs may not comply.
- Some externally supplied, interactive PDFs may not be fully compliant. We have no control over these documents.
- Some of our online forms might be difficult to navigate using just a keyboard

Disproportionate burden

At the present time, we have not identified any specific issues that would be of disproportionate burden.

Content not within the Scope of the accessibility regulations

The following are currently exempt from the Accessibility Regulations

- pre-recorded audio and video published before 23 September 2020
- live audio and video
- heritage collections like scanned manuscripts
- PDFs or other documents published before 23 September 2018 – unless needed to use a service
- maps – information may be available in address format
- third party content under someone else's control
- content on intranets or extranets published before 23 September 2019
- archived websites if not needed for services and they are not updated

Assessment Approach

The Council assessed the accessibility of the website by the following approaches:

- Self-evaluation

Preparation of this accessibility statement

- This statement was prepared on 15 September 2020. It was last reviewed on 19 June 2023. This website was last tested on 19 June 2023. The test was carried out by the Town Clerk to the Council and work is being undertaken to improve accessibility, where adjustments have been identified as being helpful.
- Enforcement procedure– The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Accessibility Regulations. If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).